# FINLISTICS Crafting Superior Customer Journeys WITH A CHIEF VALUE OFFICER Hosted by:

Dr. Stephen Timme Tom Pisello April Morely









# **Your Hosts**

## **Dr. Stephen Timme**

President + Founder **FinListics Solutions** 

**Tom Pisello** Founder + Partner Genius Drive



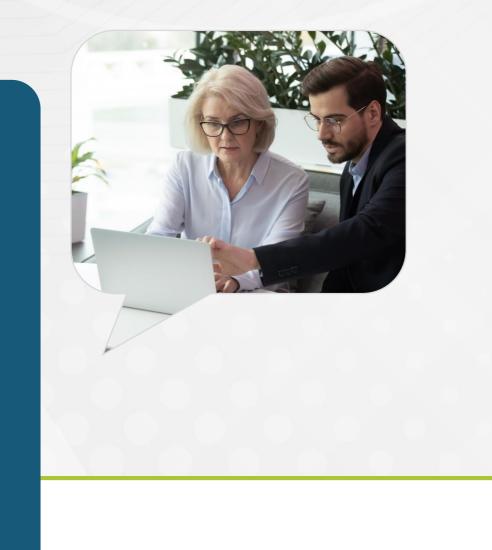




**April Morley** Founder + Partner Genius Drive

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# What Do Executive Buyers Really Want?





#### UNDERSTAND MY BUSINESS AND SITUATION



n = 1108 Respondents Q. Which types of information did your find most valuable in making your final decision? Source: Gartner 2022 Tech Buying Behavior Study





COLLABORATE ON MY OUTCOMES AND VALUE DRIVE CONFIDENCE IN THE DECISION

22%



3



	Poll Results:
They're a tru	usted advisor
	19%
They know t	their goals but struggle to align our solutions
	-50%



# Solution Providers Fall Short

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Why Is There Still A Value Gap?





#### Why Does Value Gap Exist?

Source: FinListics Solutions



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# Po|| #1

What Defines A Proper Business Value Approach?





#### Revenue Benefits from Improving from Average to Better Performer



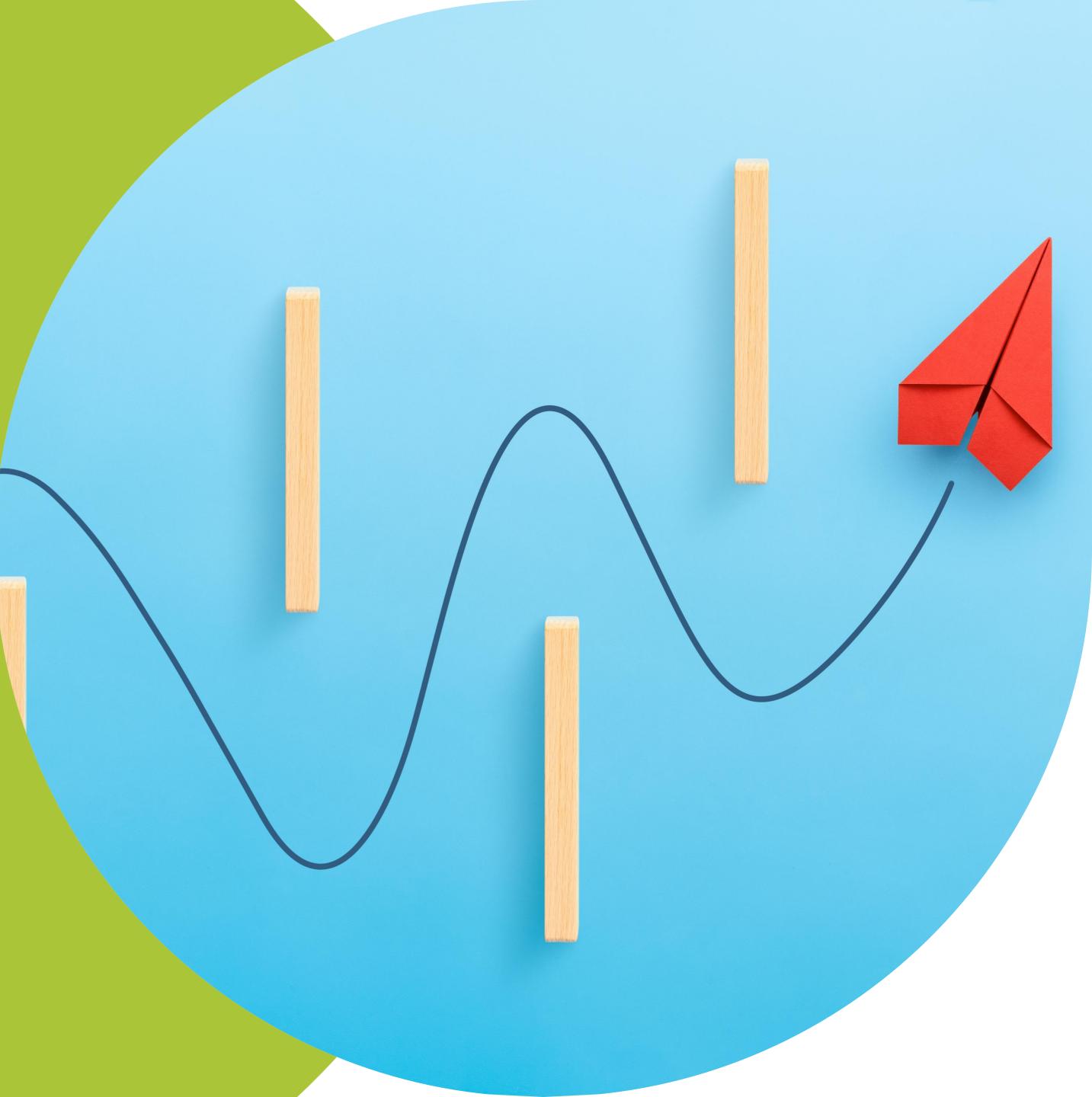
\* Revenue benefit for company with \$1 billion in revenue moving from median to 1<sup>st</sup> quartile for Information Technology industry. Source: FinListics Solutions.



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# Potential Revenue Benefits?\*

What Have Been Some Of The Barriers In Getting Value Right?





# How To **Become More** Value Centric

**Retain &** Expand









#### Where Should Value Leadership Reside?

Source: FinListics Solutions



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# **Poll #2**

# Has The Time Come For A Chief Value Officer?



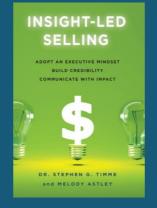




# Value Lifecycle Guide and Assessment







# Download a Copy of My Book



# Sign-Up for the New Community, The Enterprise Value Collective



## Let's Connect

Start a conversation, tell us everything.



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BREAKOUT SPEAKER Dr. Stephen Timme Founder & President, FinListics Solutions

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BREAKOUT SPEAKER

Sheevaun Thatcher VP of Engblement, Salesforce

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